

BIG

CHANGES ARE JUST AROUND THE CORNER

From the 10th of September 2018 the District Library will be making some changes to the way we charge and the way we deliver services.



FREE

The great news is we have expanded the collections that are free to borrow.

Collection	Existing Charge	New Charge
Adult fiction	.50c	Free
Standard magazines	.50c	Free

Note: Bestseller Magazines & Express fiction are not changing.



FEES & CHARGES

The library has adjusted some rental fees & service charges.

Collection	Existing Charge	New Charge
Requests & holds Fee	\$1.00	Free
Interloan Fee	\$7.00 - \$17.00	\$10.00
Overdue Fee - Books	.20c /day	.50c /day
Overdue Fee - Magazines	.20c /day	.50c /day
Overdue Fee - DVDs/CDs	.50c /day	\$1.00 /day
DVDs - Standard Rental	\$3.00 /10 days	\$4.00 /10 days
DVDs - TV Series Rental	\$4.00 /10 days	\$4.00 /10 days
Vinyl - Standard Rental	n/a	\$2.00 /7 days

Note: Overdue fees on Children's & Teenage books are not changing.



SERVICE CHANGES

Upcoming changes to some of the library's services.

REQUEST NOTIFICATION & PICKUP

Requests will be available for pickup in a designated self-service zone within the library and will no longer be held at the help desk.

Due to the expected volume of free requests from September onwards, the library will be unable to individually notify customers via a phone call.

Email notification will be the sole channel for requests. Update your account information to ensure you get these automated emails or check your online account regularly to see if your request is available.

LAMINATING SERVICES

The library will be phasing out this service from September onwards. We apologise for any inconvenience this may cause you.

A FULL LIST OF FEES & CHANGES

Collection / Service	Existing charge	New charge
Adult fiction	.50c	Free
Bestseller fiction & non-fiction	\$4.00	\$4.00
Standard magazines	.50c	Free
Bestseller magazines	\$2.00	\$2.00
DVDs	\$3.00	\$4.00
DVDs (TV series)	\$4.00	\$4.00
Requests & holds	\$1.00	Free
Interloans	\$7-1\$7.00	\$10.00
Overdue books/magazines per day	.20c	.50c
Overdue CDs/DVDs per day	.50c	\$1.00
Vinyl	n/a	\$2.00